



EftsureID Service Addendum v2.0 (11 March 2025)

Australia and NZ

This version 2.0 of the EftsureID Service Addendum only applies to Agreements entered into on or after 11 March 2025.

1. Service description

1.1 Scope of the EftsureID Service

The EftsureID service is a one-to-many identification service that enables a payee to provide their prospective payers with an electronic process to verify that payee's bank details immediately prior to the payee making any payment to the prospective payer, as further described in this Section 1 (the "EftsureID Service").

1.2 Setup Service description

Eftsure will provide You with reasonable support to establish Your EftsureID (as defined below) and utilise it on Your invoices.

1.3 Subscription Service description

You are allocated a number which is a protected image or text file with a unique identifier ("EftsureID"). You may then make available that unique identifier to prospective payers, for example, by reproducing it on Your invoice. The prospective payer may then elect to scan the invoice containing that identifier, or manually enter the identifier details, account number and BSB into the Eftsure web page at <https://id.Eftsure.com.au/> or by downloading the EftsureID App from the IOS or Android store. Your use of the EftsureID App may be subject to further terms and conditions.

2. Data and Your responsibilities

2.1 Your Data in respect of the EftsureID Service

In the course of provision of the EftsureID Service, Eftsure:

- (a) collects and holds email addresses and device App IDs (unique device identifiers) of users of the EftsureID Service, including by creating a user record of these addresses and logs of scanned identifiers;
- (b) collects and holds the scanned invoice image, for support, troubleshooting and audit; and
- (c) collects and holds the identifier that is scanned, to maintain an audit trail to the email address and device App ID of the scanning party.

2.2 Your Responsibilities in respect of the EftsureID Service

- (a) You are responsible for ensuring that Eftsure has Your correct bank details at all times.
- (b) The EftsureID Service relies upon:
 - (i) You informing Your prospective payer (for example, by inclusion of the EftsureID on Your invoice) of the method to verify Your bank account details using the EftsureID Service;
 - (ii) the prospective payer verifying Your bank account details using the EftsureID Service; and
 - (iii) the prospective payer then using those bank account details to make the payment.

3. Exclusions

- (a) You acknowledge and agree that Eftsure cannot verify whether You have made the correct EftsureID available to Your prospective payer. Eftsure will verify the EftsureID is associated with Your bank account details as notified by You to Eftsure from time to time. Eftsure is not responsible for any error made by You.
- (b) You acknowledge that:
 - (i) the EftsureID Service does not fully address or fully eliminate all risks of error or fraud; and

- (ii) Eftsure excludes liability in relation to any loss or damage that You suffer through any error or fraud that is not prevented by, or occurs, in connection with the EftsureID Service provided that the EftsureID Service has performed in accordance with this Agreement.

4. Glossary

Except for capitalised terms defined in parentheses within this document, all other capitalised terms in this Service Addendum have the same meaning given to them in the Eftsure Terms of Service, any Service Addendum or the Commercial Terms, as applicable.